

Essential Reference Paper “B”

Feedback

“I feel compelled to write to say a big thank you to all your staff for their help, encouragement and enthusiasm for our show on Saturday.” (The Love Production Company)

“What a wonderful theatre!” (Rick Stein)

“A terrific theatre, you splendid people.” (Mark Steele)

“Thank you very much for all your support, we’re very excited to have the first step of ‘The Royal Game’ done and we couldn’t have achieved it without you.” (Rhum and Clay Theatre Company)

“What a great theatre.” (Rich Hall)

“Thanks for a brilliant night!”

“I think this is a lovely venue. Your film programme is superb, giving the chance to see highly rated films that will never be seen in a multiplex. There is a terrific range of events. The staff and volunteers are always friendly. You have become one of my favourite bolt-holes for culture.”

“Thanks for the brilliant art exhibition – inspiring and informative.”

“I have so enjoyed many of your events – including (sometimes especially) those that have been less well attended – please keep it up.”

“The sound system with all its recent improvements is much appreciated. A first class set-up.” (Sound Designer)

“The additional racks and moving lights have made things a whole heap better than they were – still some way to go but on the way!” (Lighting Designer)

“You are becoming the beating heart of Hertford. Thank you for your hard work and ‘taste’ in your show choices. Most of all thank you for being a warm, welcoming theatre.”

“Our children have just enjoyed a wonderful morning with you. Our headteacher has just returned and immediately asked that I rebook for next year please!” (Morgans School)

“I know I speak on behalf of all staff and children at Weston, today was fantastic. Everyone had a great time - even Mr Hughes! Your front of house were so welcoming. The production was just right. Nothing too scary or rude! We've experienced both in the past! I'm sure we will return.” (Weston School)

“Just wanted to say a huge thank you for such a brilliant show, meeting the actors and back stage tour as the children really enjoyed it. I thought the whole experience was great.”the rest of the panto shows and a very happy Christmas and new year.
(Wheatcroft School)

“I wanted to drop you a quick email to let you know what a fantastic time that Goffs Oak Primary and Nursery School had on Friday. Beauty and the Beast was outstanding! All the children and staff had a brilliant time. We thought the actors/actresses were so talented! The musicians were fab, the costumes and set design were so clever and the script was great for adults and children alike - lots of adult humour which made it enjoyable for all.

Thank you for showing me round the theatre beforehand and for answering all my questions - it can be quite stressful planning a whole school outing and you really made it an enjoyable experience for me.

Also, many thanks for being so accommodating with our Autistic pupil in Reception - her mum was so pleased that she had been able to stay at the theatre, it was a real achievement for her and you made it happen!” (Goffs Oak School)

“Thank you very much for the hospitality of Hertford theatre on Sunday afternoon, all my guests thoroughly enjoyed themselves and a good few commented that it was the best Panto that they had ever been to. We found all the staff very welcoming and friendly, true ambassadors of the theatre.” (Cllr Graham McAndrew)

“Just wanted to thank you and all your staff for a really great day yesterday. All the children (and adults) had an amazing time and you and your staff were very helpful.”
(Bishop's Stortford College)

“I just wanted to say thank you for all your help with promoting the Mugenkyo Taiko Drummers concert at your venue and that I look forward to working with you some time in the future.” (MTD Productions)

“Just a brief note to say an ENORMOUS Thank You to you and your team for being so helpful throughout the whole process of our show. We have had fantastic service from each & every member of your team: technical, front of house, box office, marketing, bar staff; everyone has been so positive, helpful and a pleasure to work with.” (Jody Squirrell (School Principal) & Wendy Jeffries.)